

**PUBLIC TRANSPORTATION SURVEY**  
**Transportation Provider**

**1. General Information**

Director Name \_\_\_\_\_

Transit System Name \_\_\_\_\_

Mailing Address \_\_\_\_\_

City \_\_\_\_\_

Zip Code \_\_\_\_\_

Telephone \_\_\_\_\_

Agency location (if address is Post Office Box):

\_\_\_\_\_

**2. Who is the person to be contacted regarding this report:**

Name \_\_\_\_\_

Title \_\_\_\_\_

Telephone \_\_\_\_\_

**3. Which of the following best describes your Organization?**  
(check one only)

Private Non Profit \_\_\_\_\_  
Public agency (directly operates all transit service) \_\_\_\_\_  
Public agency (contracts for transit service) \_\_\_\_\_  
Private carrier under contract to public agency \_\_\_\_\_  
Private carrier not under contract to a public agency \_\_\_\_\_

**4. Demographic Information**

Population (all ages) of your service area?

0 - 1,000 \_\_\_\_\_ 1,001 - 4,999 \_\_\_\_\_  
5,000 - 10,000 \_\_\_\_\_ 10,000 - 50,000 \_\_\_\_\_  
over 50,000 \_\_\_\_\_

Percent of residents over 60? \_\_\_\_\_

Percent of residents disabled? \_\_\_\_\_

**SURVEY CONTINUED**

**What services are available in your service area?**  
**(check all that apply)**

Medical (general) _____	Medical (Specialized) _____
Shopping (grocery) _____	Shopping (apparel) _____
Pharmacy _____	Bank _____
Library _____	Court house _____
Post Office _____	Community College _____

**Government Offices**  
**(please describe)** \_\_\_\_\_

**Other**  
**(please describe)** \_\_\_\_\_

**If the above services are not available in your service area,**  
**where would you travel to access those services?**

**City** \_\_\_\_\_

**County** \_\_\_\_\_

**State** \_\_\_\_\_

**What transportation options exist for the elderly in your service area?**

Taxi _____	Public Transportation _____
Senior Transportation _____	Medicaid _____
Family, friend _____	None _____
Other _____	
<b>(please describe)</b> _____	

**What transportation options exist for the disabled in your service area?**

Taxi _____	Public Transportation _____
Senior Transportation _____	Medicaid _____
Family, friend _____	None _____
Other _____	
<b>(please describe)</b> _____	

**SURVEY CONTINUED**

What other modes of transportation are available in your service area?

Charter bus \_\_\_\_\_ Greyhound Bus Line \_\_\_\_\_  
Other intercity bus line \_\_\_\_\_ AMTRAK \_\_\_\_\_  
Commuter air line \_\_\_\_\_ Full service air line \_\_\_\_\_  
None \_\_\_\_\_

Is there a mode of transportation not available in your service area that would be used by your riders?

Yes \_\_\_\_\_ No \_\_\_\_\_

If Yes, please describe \_\_\_\_\_

5. What transportation services are offered by your agency?  
(check all that apply)

Demand Response \_\_\_\_\_ Fixed Route \_\_\_\_\_  
Van Pool \_\_\_\_\_ Trolley Bus \_\_\_\_\_  
Charter Bus \_\_\_\_\_ School Bus \_\_\_\_\_  
Intercity \_\_\_\_\_ Interstate \_\_\_\_\_  
None \_\_\_\_\_

What transportation services does your agency provide for the elderly?  
(check all that apply)

Home delivered meals \_\_\_\_\_ To Senior center \_\_\_\_\_  
To Medical appointments \_\_\_\_\_ To Pharmacy \_\_\_\_\_  
To Shopping, grocery \_\_\_\_\_ To Shopping, personal \_\_\_\_\_  
To Government offices \_\_\_\_\_ To Employment \_\_\_\_\_  
To Social/recreation \_\_\_\_\_  
None \_\_\_\_\_

What services does your agency provide for the disabled?  
(check all that apply)

Home delivered meals \_\_\_\_\_ To Senior center \_\_\_\_\_  
To Medical appointments \_\_\_\_\_ To Pharmacy \_\_\_\_\_  
To Shopping, grocery \_\_\_\_\_ To Shopping, personal \_\_\_\_\_  
To Government offices \_\_\_\_\_ To Employment \_\_\_\_\_  
To Social/recreation \_\_\_\_\_  
None \_\_\_\_\_

**SURVEY CONTINUED**

**6. Do you receive Capital funds for your Transit System?  
From whom? (check all that apply)**

**A. Federal government**

**Funds received from Federal Transit Administration (FTA)**

**Section 3** \_\_\_\_\_

**Section 9** \_\_\_\_\_

**Section 16(b)(2)** \_\_\_\_\_

**Section 18** \_\_\_\_\_

**Other Federal funds** \_\_\_\_\_

**Please describe** \_\_\_\_\_  
\_\_\_\_\_

**B. State government**

**Funds received from NDOT** \_\_\_\_\_

**Funds received from Division For Aging** \_\_\_\_\_

**Other State funds** \_\_\_\_\_

**Please describe** \_\_\_\_\_  
\_\_\_\_\_

**C. Local sources**

**Funds received from County** \_\_\_\_\_

**Funds received from City** \_\_\_\_\_

**Other Local funds** \_\_\_\_\_

**Please describe** \_\_\_\_\_  
\_\_\_\_\_

**D. Dedicated taxes**

**Sales taxes** \_\_\_\_\_

**Property taxes** \_\_\_\_\_

**Gasoline taxes** \_\_\_\_\_

**Other taxes** \_\_\_\_\_

**Please describe** \_\_\_\_\_  
\_\_\_\_\_

**E. Other source** \_\_\_\_\_

**Please describe** \_\_\_\_\_  
\_\_\_\_\_

**Are your Capital funds adequate to meet your needs?**

**Yes** \_\_\_\_\_

**No** \_\_\_\_\_

**SURVEY CONTINUED**

- 7. Do you receive additional revenue?  
From where?**

Donations \_\_\_\_\_  
Farebox \_\_\_\_\_  
Contracts \_\_\_\_\_  
Other \_\_\_\_\_

- 8. Do you receive Operating Funds for your Transit System?  
From whom? (check all that apply)**

**A. Federal government**  
Funds received from FTA  
Section 9 \_\_\_\_\_  
Section 18 \_\_\_\_\_  
Other federal funds \_\_\_\_\_

**B. State and local sources**  
Funds received from State \_\_\_\_\_  
Please describe \_\_\_\_\_  
Funds received from local source \_\_\_\_\_  
Please describe \_\_\_\_\_

**C. Funds dedicated to transit at their source**  
Dedicated taxes  
Sales taxes \_\_\_\_\_  
Property taxes \_\_\_\_\_  
Gasoline taxes \_\_\_\_\_  
Other taxes \_\_\_\_\_

**D. Other source** \_\_\_\_\_  
Please describe \_\_\_\_\_

**Are your Operating Funds sufficient to meet your needs?**

Yes \_\_\_\_\_ No \_\_\_\_\_

- 9. What are your approximate monthly expenses for your Transit Services?**

Administrative  
Salaries \_\_\_\_\_  
Supplies \_\_\_\_\_  
Utilities \_\_\_\_\_  
Insurance \_\_\_\_\_

**SURVEY CONTINUED**

**Operating**

**Salaries**

**Materials & supplies**

**Fuel & lubricants**

**Tires & tubes**

**Other materials & Supplies**

**Maintenance/Repair**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**How many paid drivers are on your staff?**

\_\_\_\_\_

**How many volunteer drivers are on your staff?**

\_\_\_\_\_

**What hourly wages are paid to your drivers?**

**\$ 3.50 - \$ 4.00**

**\$ 4.01 - \$ 4.50**

**\$ 4.51 - \$ 5.00**

**\$ 5.01 - \$ 5.50**

**\$ 5.51 - \$ 6.00**

**\$ 6.01 - \$ 6.50**

**\$ 6.51 - \$ 7.00**

**Over \$7.00**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**10. Vehicle Maintenance Performance and Energy Consumption**

**Who performs maintenance and repairs on the vehicle(s)?  
(check all that apply)**

**Service station**

**Independent mechanic**

**Auto dealership**

**State motor pool**

**County motor pool**

**City motor pool**

**Staff member**

**Volunteer**

**Other**

**(please describe)**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

\_\_\_\_\_

**SURVEY CONTINUED**

**If you have a lift equipped vehicle, who performs maintenance and repairs on the lift/tie downs?  
(check all that apply)**

Service station	_____
Independent mechanic	_____
Auto dealership	_____
State motor pool	_____
County motor pool	_____
City motor pool	_____
Staff member	_____
Volunteer	_____
Other	_____
(please describe)	_____

**What maintenance facilities are available in your community?  
(check all that apply)**

Transit maintenance facilities	_____
Auto dealership	_____
Garages	_____
Other	_____
(please describe)	_____

**How far is/are the vehicle(s) driven to get maintenance and repair service? \_\_\_\_\_ miles**

**What was the cost for maintenance and repairs for your last fiscal year? \_\_\_\_\_**

**Where is fuel obtained for the vehicle(s)?  
(check all that apply)**

County Motor Pool	_____
City Motor Pool	_____
State Motor Pool	_____
Service Station	_____
Other	_____
Please describe	_____

**SURVEY CONTINUED**

**What type of fuel is used by your vehicle(s)?  
(check all that apply)**

Diesel fuel \_\_\_\_\_  
Gasoline \_\_\_\_\_  
Compressed Natural Gas (CNG) \_\_\_\_\_  
Other \_\_\_\_\_  
(please describe) \_\_\_\_\_

**11. Passenger Trips - NUMBER PER MONTH**  
(Total of trip type should equal Total of rider type)  
(One person one way = one trip)

**Type of Trip**  
Personal \_\_\_\_\_  
Social/recreation \_\_\_\_\_  
Education \_\_\_\_\_  
Employment \_\_\_\_\_  
Nutrition (meals/grocery) \_\_\_\_\_  
Medical/dental \_\_\_\_\_  
Total \_\_\_\_\_

**Type of Rider**  
Elderly (age 60 and over) \_\_\_\_\_  
Elderly disabled \_\_\_\_\_  
Elderly wheelchair user \_\_\_\_\_  
Non-elderly (under 60) \_\_\_\_\_  
Non-elderly disabled \_\_\_\_\_  
Non-elderly wheelchair user \_\_\_\_\_  
Total \_\_\_\_\_

**How many individuals participated in your transportation  
program in the last fiscal year?**

Under 15 \_\_\_\_\_  
16 - 50 \_\_\_\_\_  
51 - 100 \_\_\_\_\_  
101 - 150 \_\_\_\_\_  
151 - 200 \_\_\_\_\_  
Over 200 \_\_\_\_\_

**How many one way rides were provided?** \_\_\_\_\_

**How many passengers do you transport that require the use of  
a wheelchair?** \_\_\_\_\_



**SURVEY CONTINUED**

**How frequently do you transport passengers needing the use of a wheelchair?**

0 times per year \_\_\_\_\_  
Less than 10 times per year \_\_\_\_\_  
One trip per month \_\_\_\_\_  
Daily \_\_\_\_\_

**How many individuals in the past year were denied transportation because a wheelchair lift was not available on any of your vehicles?** \_\_\_\_\_

**Do passengers have difficulty entering, exiting, or moving inside the vehicle?** \_\_\_\_\_ yes \_\_\_\_\_ no

**12. Passenger Mileage and Scheduling**

**What is the maximum number of miles your program will travel one way to pick-up a passenger for transportation?**

0 - 5 miles \_\_\_\_\_  
5 - 10 miles \_\_\_\_\_  
11 - 20 miles \_\_\_\_\_  
21 - 30 miles \_\_\_\_\_  
30+ miles \_\_\_\_\_

**How far in advance are passengers required to make reservations for transportation?**

On demand \_\_\_\_\_  
Same day \_\_\_\_\_  
24 Hours \_\_\_\_\_  
Three days \_\_\_\_\_  
One week \_\_\_\_\_

**Are the following trips scheduled?**

Shopping \_\_\_\_\_  
Medical \_\_\_\_\_  
Nutrition \_\_\_\_\_

**SURVEY CONTINUED**

**How many hours per day is transportation service provided?**

1 - 4 hours \_\_\_\_\_  
4 - 8 hours \_\_\_\_\_  
8 - 12 hours \_\_\_\_\_  
12 - 24 hours \_\_\_\_\_

**What days of the week is transportation service provided?**

Monday, Wednesday, Friday \_\_\_\_\_  
Tuesday, Thursday \_\_\_\_\_  
Monday thru Friday \_\_\_\_\_  
Saturday \_\_\_\_\_  
Sunday \_\_\_\_\_  
Sunday thru Saturday (7 days) \_\_\_\_\_  
Other (please describe) \_\_\_\_\_

---

**13. Transit Safety**

**Have your transit vehicle(s) been involved in an accident within the last year?**

Yes \_\_\_\_\_ No \_\_\_\_\_

**If yes, what type of accident?**

Collision with other vehicle(s) \_\_\_\_\_  
Collision with objects \_\_\_\_\_  
Collision with people \_\_\_\_\_  
Vehicle(s) going off road \_\_\_\_\_

**Has anyone been injured or killed in a transit vehicle(s) accident?**

Yes \_\_\_\_\_ No \_\_\_\_\_

**If yes, where did the injury/death occur?**

Inside vehicle \_\_\_\_\_  
Boarding & alighting vehicle \_\_\_\_\_  
Associated with lift \_\_\_\_\_  
At bus stops \_\_\_\_\_  
Other \_\_\_\_\_  
(please describe) \_\_\_\_\_

**SURVEY CONTINUED**

**14. Road Conditions**

How many days last year was transportation not available because of snow, ice, or other weather conditions?

Number of days \_\_\_\_\_

Does your vehicle(s) drive on unpaved (gravel/dirt) roads to provide transportation services?

Yes \_\_\_\_\_ No \_\_\_\_\_

On what type of terrain does your vehicle(s) drive?

Flat \_\_\_\_\_  
Hilly \_\_\_\_\_  
Mountain Passes \_\_\_\_\_  
Other (please describe) \_\_\_\_\_

In what type of setting does your vehicle(s) drive?

City (5,000 to 50,000 in population) \_\_\_\_\_  
Town (under 5,000 in population) \_\_\_\_\_  
Rural (unincorporated area) \_\_\_\_\_

**15. Purchase of new vehicle**

If you were to purchase a new transit vehicle today, what type would you select for your program?

Four wheel drive \_\_\_\_\_  
Mini Van \_\_\_\_\_  
Van \_\_\_\_\_  
Bus \_\_\_\_\_  
Other \_\_\_\_\_

What would the passenger capacity be for that vehicle?

8 passenger \_\_\_\_\_  
12 passenger \_\_\_\_\_  
15 passenger \_\_\_\_\_  
16-24 passenger \_\_\_\_\_  
Other \_\_\_\_\_  
Please describe \_\_\_\_\_

**SURVEY CONTINUED**

**What specialized equipment would this vehicle need to accommodate your passengers?**

Aisle seating	_____
Handrails	_____
Raised roof	_____
Built in steps	_____
Improved air conditioning	_____
Improved heating	_____
Seat belt extenders	_____
Wheelchair lift	_____
Wheelchair tie-downs	_____
Other	_____

**16. Transit System Service**

Number of vehicle(s) in operation?	_____
Number of vehicle(s) used for Charter?	_____
Number of vehicle(s) used as School bus?	_____
Total monthly miles driven by vehicle(s)?	_____
Total monthly miles driven for Charter?	_____
Total monthly miles driven for School bus?	_____
Total monthly hours vehicle(s) driven?	_____
Total monthly hours driven for Charter?	_____
Total monthly hours driven for School bus?	_____

**VEHICLE INVENTORY**

(use separate piece of paper for each vehicle)

Please indicate for each vehicle:

Vehicle Type \_\_\_\_\_

Name on Vehicle title \_\_\_\_\_

Year of manufacture \_\_\_\_\_

Manufacturer \_\_\_\_\_

Purchase price (if known) \_\_\_\_\_

Model/Vehicle Identification Number (VIN) \_\_\_\_\_

Agency Vehicle Identifying Number \_\_\_\_\_

ADA accessible vehicle? Yes \_\_\_\_\_ No \_\_\_\_\_

If yes, equipped with (check one) Ramp \_\_\_\_\_ Lift \_\_\_\_\_

Fuel Used by Vehicle \_\_\_\_\_

Seating capacity \_\_\_\_\_

Total miles on vehicle \_\_\_\_\_

Condition of vehicle \_\_\_\_\_

How many miles per month is vehicle driven? \_\_\_\_\_

How many passenger trips does this vehicle make per month? \_\_\_\_\_  
(One person one way = one trip)

**PLEASE RETURN THIS SURVEY TO:**

**SANDI MCGREW  
PLANNING  
NEVADA DEPARTMENT OF TRANSPORTATION  
1263 SOUTH STEWART  
CARSON CITY, NV 89712  
(702) 687-3022**